



## **2011 Raybestos Rewards Program Frequently Asked Questions**

### **What is Raybestos Rewards?**

Raybestos Rewards is designed to benefit you; our loyal Raybestos brand brake and/or chassis installer customers and your technicians. Membership includes a FREE Raybestos branded POS materials kit, enrollment to the “Gimme A Reward” box top program, advanced ACE™ online brake and chassis training, FREE upcoming promotional kits, and listing on Raybestos.com and RaybestosChassis.com dealer locator. As our customer you are also eligible for unlimited FREE Technical support through our Technical Service hotline.

### **Who is eligible to participate in Raybestos Rewards and what are the rules?**

This program is offered only to professional repair facility shop owners buying Raybestos® brand brake and/ or chassis products. Technicians may be enrolled by shop owner. One POS kit available per location. Program subject to change.

### **How are participants enrolled? What is the cost to enroll?**

Enrollment is easy and it's FREE! Just sign up online at [www.RaybestosRewards.com](http://www.RaybestosRewards.com) and click on enroll. Fill out the enrollment and submit. Once your enrollment has been processed you will receive your e-mail that includes your Program PIN and password and your free kit containing eye-catching Raybestos brand Point of Sale materials for your shop is on its way!

### **How do participants earn in the Gimme A Reward Box Top Program?**



Once enrolled, participants will receive a program welcome letter via e-mail including their very own Program PIN and password. Log on to RaybestosRewards.com and participants can print a personalized tally sheet. When you are ready to submit your box tops for valuable program points, please complete a tally sheet and include it with your package of proof of purchases/box tops. Mail your tally sheet and POPs/box tops to: Gimme A Reward Program Headquarters, 3459 Washington Drive, Suite 105, Eagan MN 55122.



### **Where can participants check their point balance?**

Participants can check their balance or view account activity online at [www.RaybestosRewards.com](http://www.RaybestosRewards.com) by logging in with their Program PIN and password.

### **What if I forget my Program PIN or password?**

If you forget your Program PIN you can refer to your welcome letter sent to you via e-mail. If you cannot locate your welcome letter you can contact us via e-mail at [admin@raybestosrewards.com](mailto:admin@raybestosrewards.com) or give us a call at 1-877-353-6686 Monday through Friday 8am – 5pm Central Time and we will be glad to help you.

If you forget your password you can log on to [www.raybestosrewards.com](http://www.raybestosrewards.com) click on "Forgot My Password" and a new password will be sent to your e-mail.

### **What can participants redeem their Gimme A Reward point for?**

Gimme A Reward points can be redeemed for Raybestos gear, premiums and even Raybestos Rewards cash checks. To see awards in detail, log on to [www.RaybestosRewards.com](http://www.RaybestosRewards.com), log in, and click on Redeem your points.

### **Where should program questions be directed?**

Please direct inquiries regarding the program to Program Headquarters at 1.877.353.6686 or email at [admin@RaybestosRewards.com](mailto:admin@RaybestosRewards.com).

### **What are the program Terms and Conditions?**

- All local, state and federal taxes on awards are the responsibility of the participant.
- It is the responsibility of the Raybestos Member to keep Program Headquarters informed of personnel changes that may occur (affecting the program).
- Affinia reserves the right to change and make the final determination on all program qualifications without notice or restitution.
- Void where prohibited by law.